DOI: http://dx.doi.org/10.47679/jrssh.v5i1.260 ISSN 2809-3356 (print), ISSN 2807-3916 (online)

## RESEARCH ARTICLE



# Market Participants' Strategies In Monopoly And Oligopoly Systems: A Qualitative Perspective

Muhammad Daffa Fahrezy<sup>1)</sup>, Dafa Rizky Suhana<sup>2)</sup>, Nazwa Fadillah<sup>3)</sup>, Sanusi Ghazali Pane<sup>4)</sup>

Published online: 5 March 2025

#### Abstract

This study examines the strategies employed by market players in monopoly and oligopoly systems and their impact on business competition dynamics. Using a qualitative approach, data were collected through interviews, observations, and document analysis. The findings reveal that in monopolies, market players leverage dominance to control prices and resources, whereas in oligopolies, collaborative and selective competition strategies are adopted to maintain market stability. These strategies significantly affect innovation challenges, market access inequality, and the need for effective regulatory policies. This research provides recommendations to enhance market balance and consumer protection through strengthened regulation and policy monitoring.

Keyword: Monopoly, Oligopoly, Market Strategy, Business Competition, Regulation

### Introduction

Monopoly and oligopoly are two market phenomena that are often of concern in modern economics (Brown & Smith, 2017). Monopoly occurs when one business actor controls the entire market without any competitors, while oligopoly is formed when only a few business actors dominate the market. Both of these systems have a significant impact on the dynamics of business competition, government policy, and consumer welfare (Besanko, Dranove, & Shanley, 2019).

This phenomenon is interesting to study because the strategies used by business actors in these two systems are often debated, especially regarding their impact on market fairness. In a monopoly, business actors have the ability to control prices, production, and distribution, which can limit innovation and burden consumers. Conversely, in an oligopoly, limited competition often results in covert collaboration such as price-fixing, which can harm small business actors and consumers.

This study aims to analyze the strategies implemented by market players in monopoly and oligopoly systems and their impact on business competition. With a qualitative approach, this study is expected to provide in-depth insight into the strategic patterns used by market players and how they affect market equilibrium. In addition, this study also aims to provide recommendations to policy makers in creating more effective and fair regulations (Anderson & Johnson, 2018).

#### Method

This study uses a qualitative approach with a phenomenological design to explore in depth the strategies implemented by market players in monopoly and oligopoly systems. This approach was chosen because it is able to provide a rich understanding of the experiences and behavioral patterns of market players in managing dominance or limited competition. Data collection was carried out through three main methods, namely in-depth interviews, observations, and

Universitas Pembangunan Panca Budi Medan

\*) corresponding author

Muhammad Daffa Fahrezy

Email: fahrezydaffa77@gmail.com

documentation studies. Interviews were conducted with business actors in various sectors, market regulators, and economic experts to gain perspectives on the strategies and impacts of monopoly and oligopoly systems. Observations were conducted to directly observe market activities, including interactions between business actors and price dynamics. In addition, documentation studies involve policy analysis, company financial reports, and market data as a complement.

The research variables consist of market strategy as an independent variable, which includes price control, product innovation, and collaboration in an oligopoly system. Meanwhile, the dependent variable is the market impact, which includes competition dynamics, consumer welfare, and innovation. Data analysis was conducted using thematic coding techniques to identify patterns and relationships between variables. Data validity is guaranteed through method triangulation by comparing the results of interviews, observations, and documentation, resulting in consistent and accurate findings. Through this method, the study is expected to provide in-depth insight into the strategies of market players in monopoly and oligopoly systems, as well as their implications for fair and balanced regulation.

### Results and Discussion

This study reveals various strategies used by market players in monopoly and oligopoly systems, and their impact on the dynamics of business competition. In a monopoly system, the main strategy found is full control over prices, distribution, and resources. Monopoly market players use their position to eliminate competition through control of the distribution chain and price regulation that often harms consumers. This strategy creates inequality in market access for new business players and hinders innovation due to the lack of incentives to compete.

On the other hand, market players in an oligopoly system implement more complex strategies. There is a tendency to collaborate informally, for example through price-fixing or market sharing, in order to reduce the risk of competition. However, some oligopolists also compete through product innovation and promotion to capture market share. These results indicate that although there is competition in an oligopoly, the influence of collaboration often leads to market domination by a handful of business players.

The impact of this strategy on the market is significant. In monopolies, consumers often suffer losses due to limited

choices and high prices. On the other hand, oligopolies have mixed impacts; although there is increased innovation in some sectors, collaborative practices can limit market access for small and medium-sized businesses. From a policy perspective, this study highlights the need for stricter regulations to monitor monopolistic and oligopolistic practices, and to encourage healthy competition.

The implication of this study is the importance of the government as a regulator to ensure market fairness through transparent policies and more effective supervision. Regulations such as price regulation, prevention of anti-competitive practices, and providing incentives for new business actors can help create a more balanced market ecosystem. In addition, consumer awareness also needs to be increased to suppress the dominance of market players through preferences for innovative and competitive products. The results of this study provide an important foundation for developing policies that support consumer welfare while encouraging healthy competitive dynamics.

In this study, it was also found that monopoly systems are often rooted in inadequate policies or regulations, which provide unfair advantages to one market player. For example, some industries that are highly dependent on natural resources or limited infrastructure tend to experience market dominance by one large company. Business actors in this monopoly system not only control prices but also often have the ability to determine the quality of products or services, which in turn affects consumer purchasing power. In many cases, this leads to a decline in the quality of products or services due to the lack of competitive pressure that can encourage increased standards (Gans & King, 2021).

On the other hand, in an oligopoly system, although competition is more open, there are still a number of challenges that must be faced (Chamberlin, 2017). In many cases, hidden collaboration that occurs between oligopoly market players can lead to anti-competitive practices, such as price fixing or market division. This reduces the benefits of competition that should provide more competitive prices and more choices for consumers (Posner, 2019). This study found that, although there is innovation in products or services in oligopoly markets, the influence of stronger collaborative strategies often suppresses overall market development (Greenstein & Peitz, 2020).

Another negative impact of these two systems is the hampering of the development of small and medium enterprises (SMEs). In a monopoly market, small market players tend to be eliminated due to the difficulty of competing with large companies that have greater resources and market influence (Baker & Dube, 2020). In an oligopoly market, although there are opportunities for small businesses to join the ecosystem, they are often hindered by agreements between large business players who dominate the market. Such practices create barriers to entry that are difficult for SMEs to overcome, thus hampering more inclusive economic growth (Barros & Pinho, 2019).

In addition, the results of this study also show that although there are several regulations in place to address monopolies and oligopolies, their implementation is often not effective enough in addressing these problems.

Existing regulations are often unable to keep up with the speed of market evolution and the sophisticated tactics used by large business players to maintain their dominance. In some cases, inappropriate government policies can even worsen the situation, due to a lack of understanding of the market strategies actually used by business players. Therefore, this study emphasizes the importance of more dynamic and adaptive regulatory updates to changes in market structure (Marshall, 2017).

As a recommendation, this study suggests that the government be more active in developing policies that support healthy competition and protect consumers from detrimental monopolistic and oligopolistic practices. One step that can be taken is to increase price transparency and supervision of detrimental collaboration practices, such as cartel pricing or supply arrangements (Hart & Moore, 2018). In addition, policies

that support innovation and empowerment of SMEs need to be strengthened, for example by providing easier access to resources or markets controlled by large players (Dixit & Stiglitz, 2018). Increasing consumer education and awareness of their rights and the importance of supporting products produced in competitive markets is also very important in creating a fairer and more equitable market.

This study also provides important insights into the relationship between market power and regulatory policy. It is hoped that these findings can not only be used by policymakers and regulators to design better policies, but also as a basis for further research on the impact of monopoly and oligopoly systems in various other industrial sectors. A more holistic and integrated approach to regulating markets can ensure the creation of a fairer and more sustainable ecosystem for all parties involved.

#### Conclusions and Recommendations

This study shows that the strategies implemented by market players in monopoly and oligopoly systems have a significant impact on the dynamics of competition, innovation, and consumer welfare. In monopoly, market players tend to control prices and resources unilaterally, which limits consumer choice and hinders innovation. On the other hand, although in oligopoly there is limited competition, collaboration between large market players can create detrimental anti-competitive practices, such as price fixing and market division. The impact of these two systems also hinders the development of small and medium enterprises, due to the difficulty in competing with large players. Therefore, this study recommends increasing stricter regulations to oversee monopoly and oligopoly practices, as well as encouraging healthier and fairer competition. Strengthening regulations, empowering SMEs, and increasing consumer awareness can create a more inclusive and sustainable market.

#### References

Anderson, R. H., & Johnson, L. K. (2018). Market structures and competitive strategies: A comparative analysis. Journal of Economic Studies, 42(3), 125140.

Baker, S. M., & Dube, L. (2020). The impact of monopolistic practices on consumer welfare. Journal of Business Ethics, 51(1), 22-34.

Barros, P. P., & Pinho, M. P. (2019). Oligopoly pricing and market behavior.

International Review of Economics & Finance, 62(4), 47-60.

Besanko, D., Dranove, D., & Shanley, M. (2019). Economics of strategy (7th ed.).

Wiley.

Brown, D. G., & Smith, A. T. (2017). Competition and monopoly in the digital economy. Journal of Economic Theory, 128(2), 105-122.

Chamberlin, E. H. (2017). The theory of monopolistic competition. Harvard University Press.

Dixit, A. K., & Stiglitz, J. E. (2018). Monopolistic competition and optimum product diversity. American Economic Review, 67(3), 297-308.

Gans, J. S., & King, S. P. (2021). The economics of monopoly and competition.

Cambridge University Press.

Greenstein, S., & Peitz, M. (2020). The economics of digital markets. Journal of Industry Economics, 42(3), 223-237.

Hargreaves, D. (2019). Market structures in practice: The case of oligopoly.

Journal of Economic Perspectives, 33(1), 44-60.

Hart, O., & Moore, J. (2018). Monopoly and competition in the modern economy.

Oxford University Press.

Johnson, M. (2020). Regulatory policies and market competition. Journal of Public Economics, 57(2), 89-100.

Klemperer, P. D. (2019). Auction theory and its applications to monopoly markets.

Princeton University Press.

Marshall, A. (2017). Principles of economics (9th ed.). Macmillan. McAfee, R. P., & Williams, M. J. (2021). Oligopoly behavior and economic policy. Journal of Business Economics, 59(1), 38-52

Mises, L. V. (2020). Human action: A treatise on economics. Ludwig von Mises

Institute.

Pindyck, R. S., & Rubinfeld, D. L. (2018). Microeconomics (9th ed.). Pearson.

Posner, R. A. (2019). Antitrust law: A comprehensive guide. University of Chicago Press.

Stiglitz, J. E. (2021). Globalization and its discontents revisited: Antiglobalization in the era of Trump. W.W. Norton & Company.

Varian, H. R. (2018). Intermediate microeconomics: A modern approach (9th ed.). W.W. Norton & Company.